



District Council 1707 Local 95 Head Start Employees Welfare Fund

March 20, 2017

Dear Plan Participant:

We are excited to inform you that the Board of Trustees have selected Anthem's Empire BlueCross BlueShield Network and have retained AliCare, Inc. as the Funds new third-party administrator (TPA) for administration of your health and welfare benefits thru the Fund, effective April 1, 2017.

With AliCare as the Fund's third-party administrator, Fund participants will have access to a medical and hospital provider network with Antheims Empire Blue Cross Blue Shield. It is likely that your current physician already participates in the Anthem BCBS Network. You may confirm if your doctor's participation in the Anthem BCBS network by calling Anthem directly at 1-800-810-BLUE or you may check online at www.anthem.com.

New Hospital/Medical Identification Card: Enclosed is your new Anthem BCBS hospital/medical card which reflects your assigned Anthem BCBS prefix "ZHS". Please take a minute to review that the information is correct, you will need to show the new card each time that you utilize medical services. A separate card will be sent from the Fund's Prescription Drug Provider Navitus Health Solutions. The new Plan changes become effective on April 1, 2017, until then you may continue to use your current medical and prescription card until the new effective date.

Fund's Medical Certification Program: – Through the Fund's new Medical Management and Certification Program you or your medical provider must call ALICARE Medical Management at (800) 633-5568 to obtain the Fund's certification in advance of certain medical procedures or hospital admissions.

If you do not notify Alicare Medical Management when required, your claims for these services may not be covered in full.

IMPORTANT: Please contact the Fund's Medical Certification Program at (800) 633-5568 (toll-free) if you are currently in the hospital or receiving continuous care or case management services.



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Employees Welfare Fund**

Please feel free to contact the AliCare customer service team toll-free at **(800) 633-5568** with any questions regarding your medical/hospital coverage under the Fund or the Anthem BCBS provider network. A copy of the Funds revised Summary Plan Description Booklet (SPD) will be sent to you at a later date, until then you may use the information that was provided in the open enrollment materials and Summary of Medical Modifications that was previously mailed by the Fund office. To request a copy please contact the Fund office at telephone (212) 343-1660.

The Trustees of the Health & Welfare Fund remain committed to providing high quality benefits to Fund participants and their families and to ensuring a smooth transition to the Anthem Blue Cross network and AliCare. If you have any concerns during this transition, please do not hesitate to contact the Fund office at (212) 343-1660 or AliCare at 1-800-633-5568.

Sincerely yours,

**BOARD OF TRUSTEES
DISTRICT COUNCIL 1707 LOCAL 95 WELFARE FUND**

UNION TRUSTEES

EMPLOYER TRUSTEES